

## EVOLUTION OF THOUGHTS IN THE AREA OF PUBLIC ADMINISTRATON AND MANAGEMENT

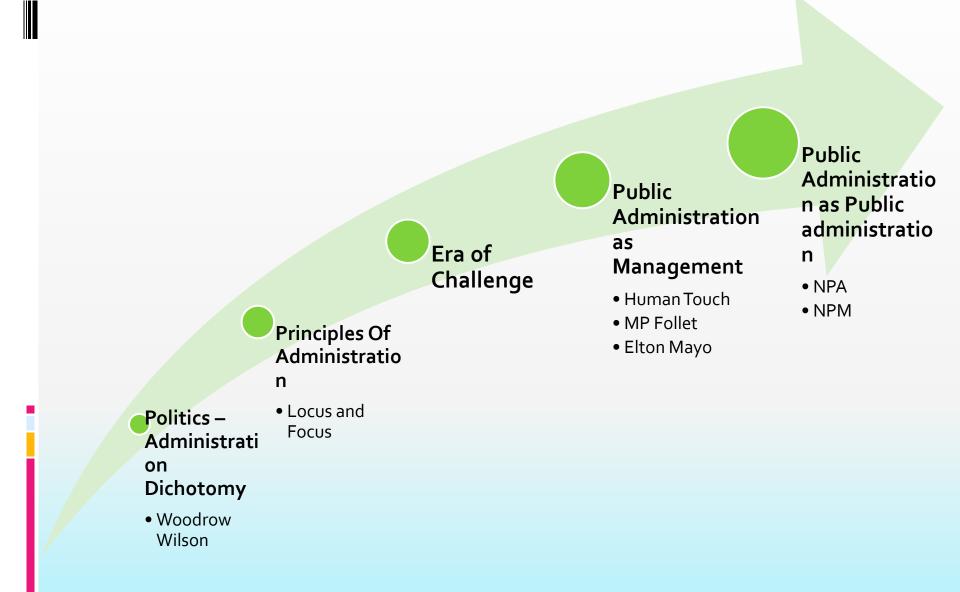
### CONTENTS

- Difference between Administration and Management
- Evolution of Public Administration
- Features of Good Governance
- Case Studies
- Challenges

### DIFFERENCE BETWEEN ADMINISTRATION AND MANAGEMENT

	Management	Administration
Definition	Art of getting things done through others by directing their efforts towards achievement of pre-determined goals.	Formulation of broad objectives, plans & policies.
Nature	Executing function, doing function	Decision-making function, thinking function
Level of authority	Middle level activity	Top level activity
Usage	Used in business enterprises	Popular with government, military, educational, and religious organizations.

#### **EVOLUTION OF PUBLIC ADMINISTRATION AND MANAGEMENT**



## NEW PUBLIC MANAGEMENT 3E'S

## EFFICIENCY ECONOMY EFFECTIVENESS

### **Good Governance**



#### PROACTIVE GOVT

Disaster
 Management

- Orissa Govt: Phailin cyclone
- Rescue Missions

#### MISSION ORIENTED GOVT

- Skill Development
- Financial Inclusion

#### RESULT ORIENTED

- Delhi Metro
- Transition from outcome to performance budget
- Green Budget

#### CATALYTIC GOVT

- Electoral reforms in India – EVMs, SVEEP, electoral rolls
- Make in India

#### DECENTRALISED GOVT

- MGNREGA Social Audit
- Citizen charter
- PRIs
- Tribal Councils

#### MARKET ORIENTED GOVT

- PPP
- Viability Gap Funding
- Disinvestment
- Maharatna
  Navaratna
- (minimum govt, maximum governance)

#### COMMUNITY OWNED GOVT

- Health NRHM (Village Sanitation and Nutrition Committee )
- Education RTE (Parents' community to establish teacher accountability)
- Civil Society, Pressure Groups, NGOs



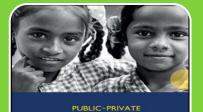
#### CUSTOMER ORIENTATION

- UIDAI
- Direct Benefit Transfer
- E filling of income tax returns

# CASE STUDIES



### Delhi Metro



PARTNERSHIPS IN SCHOOL EDUCATION

FICCI

CENTRAL SQUARE

st.

Tribal's Welfare

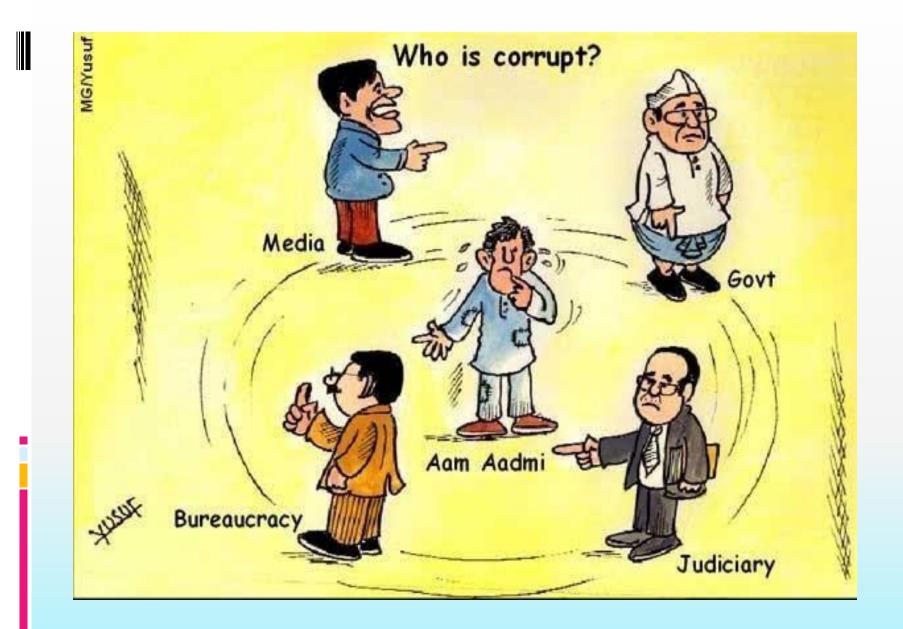


### Singapore Experience









### Parochialism



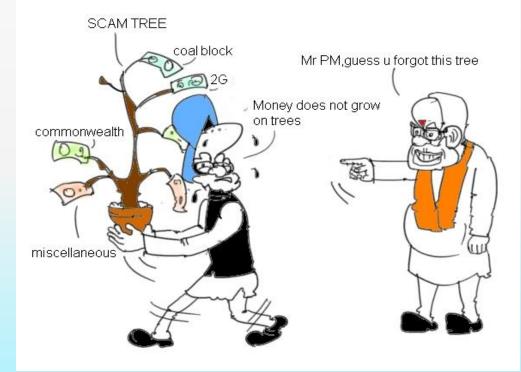
### **Resistance to Change**



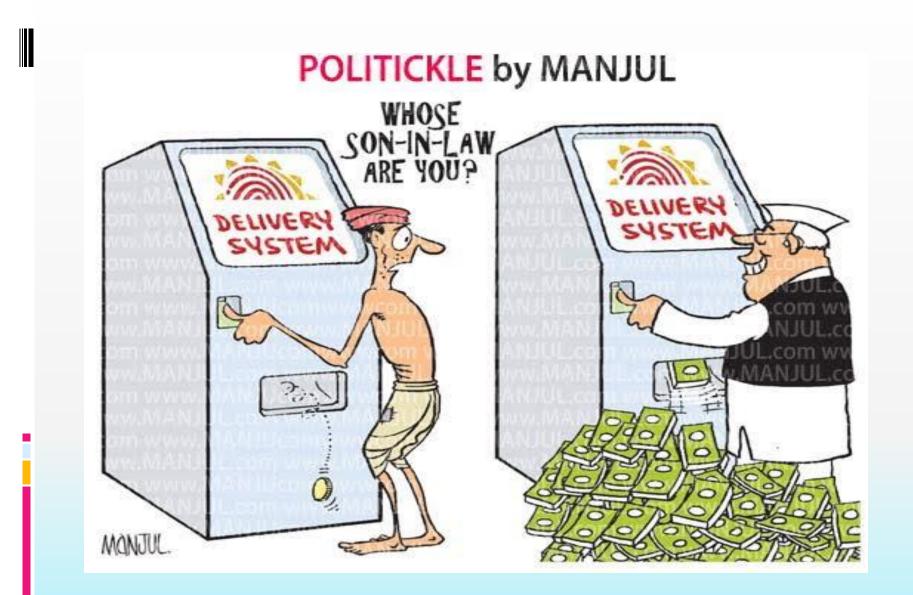
## Corruption

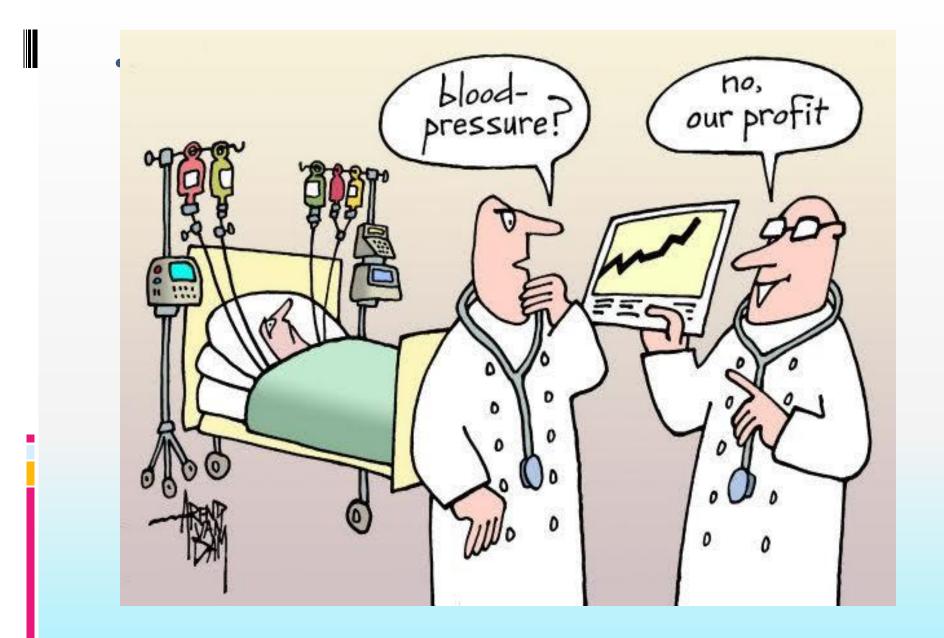
### So many











### **Insuring Inclusive Growth: Poverty and Unemployment and social inclusion**



#### **RISING CRIME** AGAINST SC/STs

ccording to the statistics available with the the Police ADepartment in 2014, 89 per cent cases related to crimes against people belonging to SC had been pending in 2013, 91.28 per cent in 2012 and 87.59 per cent in 2011.

Total number of cases relating to the atrocities against the community brought before the Special or disposed of Courts in 2013 was 1.260, while | was 154 in 2013. the same for 2012 was 1,074 and | 121 in 2012 and 152 the figure was 918 for 2011.

The number of cases withdrawn in 2011.

In 2013, 1.71 per cent of the accused were convicted for crimes against people belonging to the Scheduled Castes.

IN 2012, THE PERCENTAGE OF CONVICTED WAS 0.61 AND THE CORRESPONDING FIGURE FOR 2011 WAS 2.97.

## Challenges Cntd..

Regionalism

- Implementation of Rule of Law
- Internal Security Challenges

#### PARTICIPANTS

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- 8) RAGHAV BHATT

# THANK YOU!