

Good Governance & Best Practices

Special Foundation Course – AIS & CCS - 2025

Presented by Dr. Prassanna Kumar, IPS
Deputy Commissioner of Police
Tirunelveli City



What is Good Governance?

“Good governance is ensuring respect for human rights and the rule of law; strengthening democracy; promoting transparency and capacity in public administration.” — Kofi Annan

Good governance is the manner in which power is exercised in the management of a country’s economic and social resources for development — using institutions and processes that are accountable, transparent, effective, and anchored in law. — World Bank



What will be the objective of this class??

You will have the answer to the following questions

1. Can a young officer make a real difference to the system/ society?
2. How to swim across hierarchies?
3. Managing external pressures (Political/Apolitical etc)
4. Whether what we imagined and what we got are the same in civil services?

Let's start with an investigation.....



Case study: Missing children in India



75,000 children have gone missing in India in three years: government

| Press Trust of India | Updated March 06, 2018 2:00 pm IST



Forest On One Side,
Ditch On The Other:
The Inside Story Of

MISSING

Scroll.in

Eco India

The Latest

The Reel

The Field

OUND

Children go missing in India every day. Can a new website find them?



Time Chart

15.40

**Actual time of kidnapping
from Adukkamparai GH**

17.30

Actual time of noticing
of the missing child by the
mother

19.00

Time of receipt
of information at police
outpost



CCTV 1





CCTV 2



So Mo Tu We Th Fr Sa
1 2 3 4 5
6 7 8 9 10 11 12
13 14 15 16 17 18 19
20 21 22 23 24 25 26
27 28 29 30 31

✓ CAM Name
✓ D01 IPC M
✓ D02 BASAWA ROAD M
✓ D03 cam 1 M
✓ D4 CAM 4 M

cam 1

10:26:10.26 10:26:10.26 10:26:10.26

Pause Sync All Regular Alarm Action

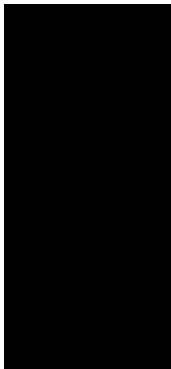
BLUE FEATHER

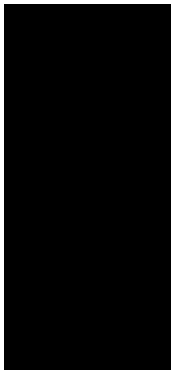
Clue 1

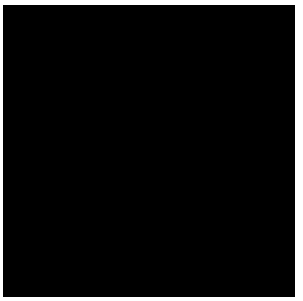




How should we proceed in this case?







**Bar
and
Bench**
INDIAN LEGAL NEWS





Your title goes here

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of India Ltd

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புது 1 15.00 = 15.00
₹ 15.00

த.அ.பொ.க.வி.மு.வி.
063267 17/08/23 09:17:09
வரலா -- வரலா
புது 1 11.00 = 11.00
₹ 11.00



Clue 2







12°50'07.0"N
79°42'19.9"E



Chennai Sweets
and snacks
சென்னை
இனிப்புகள்...



B1 Police Outpost
பி1 போலீஸ்...

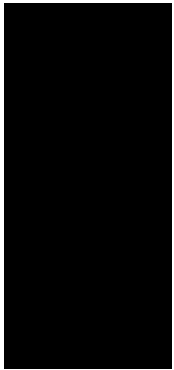


Vellore Child missing case









The Nanguneri Example

1. The Caste capital / Murder capital
2. Youth under/unemployed
3. People historically have been a warrior class
4. Literacy is different from education
5. Addictions


Felled by caste pride in Tamil Nadu's Nanguneri town 111 Premium

On August 9, a Dalit boy and his sister were brutally assaulted at home by their schoolmates who belong to an intermediate dominant caste in Tirunelveli district of Tamil Nadu. While the siblings have survived, fear has gripped the Scheduled Castes in Nanguneri. P. Sudhakar reports on the ways in which caste violence affects the lives of the people on the fringes

Updated - April 30, 2025 02:54 pm IST

P. SUDHAKAR

💬 READ LATER

 Add as a preferred source on Google



A police van stands outside the house of Dalit Anganwadi worker Ambikapathi in Nanguneri town in Tirunelveli district. Ambikapathi's son and



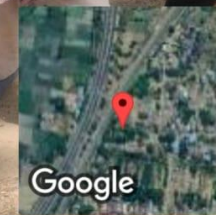






GPS Map Camera

Dalapathi Samudram, Tamil Nadu,
India
Cjmq+hqg, Dalapathi Samudram, Tamil Nadu 627101, India
Lat 8.4337° Long 77.639899°
29/07/2025 03:13 PM GMT +05:30



Google





திருநெல்வேலி மாவட்டம்
நாங்குநேரி வட்டம்




அன்பாடும் முன்றில்

அரசு பள்ளி மாணவர்களுக்கு இடையேயான

வாலிபால் போட்டி

நு ன் டெ ப ன் ட ன

கோப்பை

இடம்
சங்கர் ரெட்டியார் அரசு மேல்நிலைப்பள்ளி
நாங்குநேரி
நாள் : 11.07.2025



Youth Skill Development & Employment Training Programme

Launched in January 2025 under the leadership of ASP Dr. Prassanna Kumar, IPS, BDO Mrs. Yamuna, and Tahsildar

Mr. Balakrishnan, this initiative aimed at tackling rural youth unemployment through structured training and coaching for competitive exams and defense services.

Program Highlights

- Physical training and exam coaching for TNPSC, RRB, SSC, Police, and Defense
- Provision of 20+ exam preparation books and training tools Progress tracking, mentoring, and career counselling



Youth Skill Development & Employment Training Programme



SENTHIL KUMAR L (B.Com)

Cleared Bsf Asi & Hc Exam STAGE 1 : PET / PST
Qualified



PRIYA DHARSHINI A (B.Com, M.Com)

Cleared Bsf Asi & Hc Exam STAGE 1 : PET /
PST Qualified



ARUNACHALAM P (B.A)

Selected At Chennai High Court Office
Asst., Post,



SAKTHIVEL P (Dip., Mech

Selected at Schneider Electric India Pvt Ltd.,
Poonamallee ,Chennai.

Our Achievers



Some of the youths selected for Army (Agnipath) during 07-2025 from the hotspot of Nanguneri Block. Who were trained through skill training centre run under Focus Block Development Program.

Result of Shortlisted Candidates Phase - I (For actual Rally Dates, please check your Admit Card)			
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Transformation via Departmental Integration and community participation



Before



After



Water Conservation & Environmental Initiatives

Regeneration of Waterbodies and ensuring sufficient water supply through proper water distribution in vadakku patchaiyaru, Manimutharu and nambiyaru through community participation

Achievements

- 20 Open Wells Desilted and Deepened – ₹2L per well
- 7 Irrigation Tanks Desilted
- 1 Gabion Structure for erosion control
- Irrigation support to 650+ farmers
- Water access for 25,000+ cattle
- ₹1.5 Cr NRM works executed

Kusavankulam M.I Tank



Thittarkulam M.I Tank



Desilting of M.I.Tank in valiyaneri Village in Iraippuvari Panchayat, Nanguneri Block , Tirunelveli District



Before Desilting

Desilting of Kusavankulam M.I.Tank in Unnakulam Panchayat , Nanguneri Block, Tirunelveli District



Before Desilting



After Desilting



Before Desilting



An initiative of Rejuvenation of abandoned wells in Nanguneri block under focus block development program

Water Conservation & Environmental Initiatives

Eco-Friendly & Biodiversity Efforts

- 🌴 5,000 Palm Seeds Planted
- 🌳 7,182 Saplings (Fruit, Shade, Timber)
- 🐦 2,177 Sparrow Nesting Boxes
- 👩 15 Anganwadi Kitchen Gardens
- 🏠 290 Household Kitchen Gardens

Promoting ecological awareness, food security & green cover



Regeneration of Nedunkulam MI Tank at, Elankulam Panchayat Nanguneri

Gabion structure-1 at supply channel in Pappankulam village



9th Nov 2024 , Thittarkulam Tank, Karanthaneri panchayat - Tree Plantation work inaugurate by Block Development officer , Nanguneri Block , Tirunelveli District



Seed ball thrown in hilly area near Thirukkurungudi



2.5 acres Social afforestation at Shenbgaramanallur village



Sparrow Boxes Distribution at South Elaiyarkulam, Singaneri Panchayat



Fruits Saplings distribution at Thoppur village , Thottakudi Panchayat - kitchen garden



Home Garden initiative at thoppur village, Thottakudi Panchayat



Anganwadi kitchen Garden initiative- Jaganathapuram, Shanbagaramanallur Panchayat

Our Achivements.....

- In 2025 there is no reported case of murder in Nanguneri Sub Division (TILL DATE)
- 70% reduction in crimes involving juveniles
- Nanguneri block was awarded the Bronze Medal by NITI Aayog on August 1, 2025
- Two SIPCOT announced by Honourable CM
- Placement for 17 youths in Army (Agnipath), 1 in Chennai court, 2 Cleared BSF ASI Exam and 1 Selected at Schneider Electric India Pvt Ltd.,



மாண்புமிகு தமிழ்நாடு முதலமைச்சர் திரு. மு.க. ஸ்டாலின் அவர்கள் இன்று (15.8.2025) சென்னை, தலைமைச் செயலகக் கோட்டை முகப்பில் நடைபெற்ற சுதந்திரத் திருநாள் விழாவில், சமுதாய பங்கேற்பு மூலம் மாற்றத்தைக் கொண்டுவரும் ஊரக மேம்பாட்டு முயற்சிகளுக்காக முதலமைச்சரின் நல் ஆளுமை விருதினை உதவி காவல் கண்காணிப்பாளர் மரு. வி. பிரசத்திரு. ப. பாலகிருஷ்ண குமார், இ.கா.ப., வட்டாட்சியர் திரு. பாலகிருஷ்ணன், வட்டார வளர்ச்சி அலுவலர் திருமதி வீ. யமுனா ஆகியோருக்கு வழங்கினார். உடன் தலைமைச் செயலாளர் திரு. நா. முருகானந்தம், இ.ஆ.ப., அவர்கள் உள்ளார்.

The Ervadi Muharram Issue

1. Sunnat Jamat vs Thowheed Practices
2. Stopped for 14 years
3. Reapplied every year but rejected.

The Ervadi Muharram Issue – IB reports

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Muharram procession held at Ervadi dargah in TN after 10 yrs

However, the Thowheed Jamath was opposed to these customs, and due to law and order concerns, the procession was put on hold for 10 years.



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6. 5. Muharram Festival - Security & Communal Harmony
Preparedness

The Chief Secretary inquired whether any residual issues remained in Eruvadi. The Commissioner of Police confirmed that, following a joint intervention by the Revenue & Disaster Management and Police Departments, all outstanding communal tensions in Eruvadi have been fully resolved.

Directive:

All District Collectors are to be briefed on the successful Eruvadi model-highlighting the coordinated Revenue-Police approach-and "sensitization kits" (case summaries, contact-lists, rapid-reaction protocols) circulated to every Collectorate to replicate this practice in other communal flashpoints.

All COPs/SPs
and All Zonal
IGPs

Pillars of Good Governance

Transparency	Clear processes and accessible information that demystify government operations
Accountability	Personal responsibility and meaningful consequences for actions taken
Rule of Law	Equal and impartial enforcement without fear or favor
Participation	Inclusive decision-making that values diverse voices and perspectives
Responsiveness	Timely and effective service delivery that meets citizen needs
Efficiency	Optimal use of resources to maximize public benefit
Equity	Ensuring no vulnerable group is left behind in development

Why Good Governance Matters

Public Trust

The foundation of effective governance and social cohesion

Institutional Credibility

Building lasting confidence in government systems

Í MPÒŌŌMŨGÑQÑŌŌŌŌ ÑŌP

Translating governance excellence into tangible progress

"Good governance is good politics."

Your decisions today create ripples that extend far beyond your immediate sphere of influence, shaping the trajectory of communities and the nation itself.



Common Challenges Ahead

Legacy Systems & Administrative Inertia

Overcoming entrenched processes and resistance to modernization

Political Interface & Expectations

Balancing political realities with professional integrity and duty

Limited Resources vs. High Demand

Delivering excellence despite constrained budgets and capacity

Media Pressure & Public Scrutiny

Operating in an environment of constant visibility and accountability

Ethical Dilemmas in Decision Making

Navigating complex situations where right and wrong aren't always clear

Leadership is tested when it is inconvenient.

Best Practices for Officers

Excellence in governance emerges from consistent application of proven practices. These strategies transform good intentions into measurable outcomes.



Citizen-Centricity

Center every decision around citizen welfare and community impact

Data-Driven Decision Making

Ground policies in evidence, analytics, and measurable indicators

Digital Service Delivery

Leverage technology to enhance accessibility and efficiency

Integrity in Action





The Hindu

<https://www.thehindu.com> › News › India › Tamil Nadu

Tirunelveli 'honour' killing case: Victim Kavin's mother, ...

28 Jul 2025 — SC man **murder** in Tirunelveli: activists demand law to prevent 'honour' killing.



India Today

<https://www.indiatoday.in> › India › Tamil Nadu

Victim's father on Tamil Nadu honour killing case

30 Jul 2025 — 27-year-old Tamil Nadu Dalit man's father alleges caste **killing**, said the girl's family made made him meet and then **murdered** him. [See more](#)



YouTube · The News Minute

68K+ views · 4 months ago



The Story of Kavin Selvaganesh from Tamil Nadu

Kavan is the latest victim of castism in Tamil Nadu, a Dalith man who was in a relationship with a dominant cast woman.



NDTV

<https://www.ndtv.com> › South

"Leave My Parents Alone...": Appeal Of Murdered Dalit ...

31 Jul 2025 — The caste angle means the crime has stirred up a debate on **honour killings** in Tamil Nadu ahead of the 2026 Assembly election. · The **Murder** of ... [See more](#)

Final Message

Good Governance Earns Trust

Excellence inspires voluntary cooperation

Our Role: Serve, Transform, and Inspire